

Appendix 1 – Headline Priorities for the Service

Neighbourhood Services is the City Council's largest directorate with c1,800 staff and includes a wide range of services, all working to improve the lives of Manchester residents and showcase the city to our millions of visitors every year. Our services work directly with the people of Manchester and together we want to make Manchester a better place to live, work and play.

We have committed, via the Our Manchester Strategy, to creating sustainable, safe, resilient, and cohesive neighbourhoods, with more affordable housing, good quality green spaces, and accessible culture and sporting facilities. We will work with colleagues and partners to achieve our zero-carbon ambition by 2038 at the latest, via green growth, low- carbon energy, retrofitting buildings, green infrastructure, and increasing climate resilience.

The services under the remit of the Environment and Climate change scrutiny committee are as follows: -

Commercial & Operations

Operational Services

Waste Recycling & Street Cleansing – work with the collections provider to improve street cleansing standards across the city and reduce bin collection issues, Work with Neighbourhood Teams, Neighbourhood Compliance Teams, and other services to develop, coordinate, and monitor a range of programmes and activities to encourage residents and businesses to manage their waste legitimately.

Grounds Maintenance - work across the city, tending to parks, roadsides and green spaces.

Priorities

- Improving the quality of services provided by the waste contractor in relation to passageway collections and cleansing, litter bins, abandoned bins and wheeled bin returns.
- Developing differential approaches to waste management within the city to better respond to local demands.
- Implementing proposals from the English Waste and Resources Strategy expected in 2022.
- Further integration of operational services to support the development of biodiversity measures, reduce fault lines between services and support the continuous reduction in the use of pesticides / herbicides.
- Review of depots and operational requirements in conjunction with development proposals and property issues.

Parks

As part of our vision for Manchester to be in the topflight of world-class cities by 2025, our Parks team ensure that residents and visitors can regularly enjoy relaxation and sports in green, open spaces, parks, and riversides - rich in wildlife. This contributes to helping residents lead healthy, active lifestyles and bringing people together to enjoy their leisure time across the city.

Priorities:

- Ensure that Parks are the heart of all neighbourhoods
- Look after them and run them to good standards
- Make parks vibrant parts of vibrant communities
- Partner-up in new, fruitful ways with organisations and communities who care to deliver improvements, investment, and savings.
- In response to COVID-19 - ensure parks remain safe and accessible; and manage supply chains shortages particularly shortages of security staff, trained stewards, delivery drivers, event infrastructure, plastics etc. In order to minimise impacting on events and activity.